TLP: WHITE
Unlimited

Rating: **Critical**

Background

The National Cyber Security Centre of Finland published an alert about the vulnerability of the Log4j component on December 10th. Apache Log4j is a Java based software library for logging messages in applications. This component is widely used in different online services and applications in Finland as well. Due to the vulnerability, it is possible for an attacker to remotely execute arbitrary commands to the application server.

Abloy and ASSA ABLOY immediately launched an investigation on the possible impacts of this vulnerability and the required actions to restrict the harmful impacts. Investigating and limiting the impacts of this vulnerability have been our top priority from the start. We have performed necessary updates to systems and we are actively monitoring the status of our systems.

Products that are not impacted by this vulnerability

According to the current information, the vulnerability does not impact (or the patching has already been completed) the following software products or product groups:

- **ABLOY Mechanical Key Management**
- **ABLOY CUMULUS/OS INCEDO**
- **ABLOY CORE**
- **ABLOY ENET**
- **ABLOY ENTRY**
- **ABLOY EPLANNER**
- **ABLOY ESERVICE**
- **ABLOY FLEXIM PRO**
- **ABLOY FLEXIM COMPACT**
- **ABLOY FLEXIM,** versions 3−6
- **ABLOY KEYCONTROL**
- **ABLOY OPTIMA TS 1000**
- **ABLOY OS (Safea),** versions < 2.7
- **ABLOY OS (Safea),** versions > 2.12.1
- **ABLOY PULSE/ACCENTRA**
- **CLIQ Web Manager,** versions > 11.0.1
- **MYDOOR**
- **My Abloy**

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Products that are impacted by this vulnerability

The risk of malpractice of the software products mentioned below is extremely limited and estimated as low. Patching updates will be published with the next version releases (according to the normal schedule).

- **ABLOY OS (Safea),** versions 2.7−2.12.1
- **ABLOY FLEXIM Mobile T/A**
- **CLIQ Web Manager,** versions < 11.0.2

In case something demands special attention and actions from your side, we will instruct this separately.

Contact information

For further information, please do not hesitate to contact Abloy Oy, Services:

- Product Security Center
  - o product.security@abloy.com or
  - o +358 10 346 5010 (EET 8-16 during Finnish Business Days)

We are doing our utmost to guarantee the security of ABLOY solutions.

For more information

→ Apache, Log4j Vulnerability announcements
https://logging.apache.org/log4j/2.x/security.html

REVISION HISTORY

Revision	Date	Description
1.0	23/12/2021	The initial publication of the advisory.
1.1	12/9/2023	PSA review. Impacted CLIQ Web Manager versions clarified. Later versions of ABLOY OS (Safea) added as not impacted. Contact information updated.