

TLP: WHITE

Disclosure is not limited

Rating: **Low**

OVERVIEW

As the global leader in access solutions, safety and security are at the core of what we do as a company. Product security is of utmost importance for us, and we take any potential issues regarding our products very seriously.

With this in mind, we have identified a potential vulnerability related to the PROTEC² CLIQ™ and PROTEC CLIQ™ solutions.

The affected solutions are used mainly by professional end users that typically have dedicated security teams and additional security layers in place.

AFFECTED PRODUCTS

Based on rigorous testing, we have concluded that in very rare circumstances, the manipulation technique may affect the PROTEC² CLIQ™ and PROTEC CLIQ™ solutions.

IMPACT

According to a thorough risk analysis by our internal and external experts, the risk to the overall security of our PROTEC² CLIQ™ and PROTEC CLIQ™ customers is extremely low. We can confirm that to our knowledge, there has been no instance where the manipulation has been exploited in the field.

It is important to note that specific conditions must be met for the manipulation to be potentially successful. It requires a skilled person who has access to the key belonging to the precise locking system with a correct mechanical coding, as well as specific knowledge and the necessary equipment.

MITIGATION

We are working closely with our PROTEC² CLIQ™ and PROTEC CLIQ™ customers globally to ensure that they have the latest information on the potential vulnerability. We are providing guidance on corrective measures based on our risk assessment.

Product Security Advisory
29/6/2022

ABLOY PROTEC² CLIQ™ ABLOY PROTEC CLIQ™ (ABLOY-PSA-2022-002)

We recommend that customers pay particular attention to key management and the implementation of multi-level security.

To reduce the risk of a potentially successful manipulation, a combination of security layers is advisable, if this is not already in place.

Abloy has already introduced an updated version of the PROTEC² CLIQ™ and PROTEC CLIQ™ solutions during June 2022 that further considerably reduces the risk of potentially successful manipulation.

CONTACT INFORMATION

For further information, please do not hesitate to contact Abloy Oy, Services:

- Product Security Center
 - product.security@abloy.com or
 - +358 10 346 5010 (EET 8-16 during Finnish Business Days)

REVISION HISTORY

Revision	Date	Description
1.0	29/6/2022	The initial publication of the advisory
1.1	29/6/2023	PSA review. Introduction time of the updated version clarified.