



## Streamlining operations and delivering security: Croatian Post and Abloy's successful collaboration



**Croatian Post, established in 1848, handles express deliveries, financial transactions, and parcel logistics, ensuring smooth daily operations across both local and international services.**

[hrvatska.posta.hr](http://hrvatska.posta.hr)

### Starting point

Croatian Post, one of the oldest institutions in the country, operates over 1,000 post offices with nearly 9,000 employees. The demands of modern postal services require improved security measures and enhanced operational efficiency across its extensive network. Croatian Post needed a solution that would enable flexible access management across different-sized branches while reducing the administrative burden on staff.



# ABLOY

## Solution

To address these challenges, Croatian Post implemented PROTEC<sup>2</sup> CLIQ system by Abloy, an advanced locking and access management solution. The system provides secure, flexible access control tailored to the needs of both large and small post offices. In larger branches, three access profiles were introduced, while smaller branches function with a single profile. This ensures a high level of security without adding unnecessary complexity.

The initial implementation of the PROTEC<sup>2</sup> CLIQ solution by Abloy across 100 post offices has already transformed operations, and Croatian Post plans to expand its use to all branch offices in the coming years. This is just the beginning of a broader collaboration between the two organizations, with plans to integrate Abloy's mechanical cylinder locks and other systems to further strengthen security and efficiency across the entire network.



**"The solution Abloy presented to us significantly improves our business processes, reducing administrative tasks and freeing up time for our employees to focus on more essential tasks. With over 800 employees already using the PROTEC<sup>2</sup> CLIQ access management solution in 100 branch offices, we have seen tangible benefits in terms of productivity and security."**

**Siniša Šukunda**  
Member of the Management Board  
Croatian Post

## ABLOY solutions

- PROTEC<sup>2</sup> CLIQ

## Benefits

- **Enhanced security:** Access is managed at multiple levels, maintaining strict control without adding complexity.
- **Reduced administrative burden:** The system simplifies access management, reducing time spent on manual tasks and enabling staff to focus on more critical activities.
- **Increased productivity:** With less time spent on managing keys and access, employees are able to concentrate on their core tasks, improving overall workflow.

[abloy.com](https://abloy.com)