PROTEC² CLIQ™ Services (SaaS)

Maintenance, support and updates with exceptional ease.

With SaaS (Software as a Service), you get the essential support and updates without unexpected major investments or extra costs.

ABLOY

Our services for managing PROTEC2 CLIQ — Locking and access management system:

Standard — Cloud service safety and flexibly

- Maintaining your CLIQ Web Manager environment in a server environment hosted by Abloy
- Basic support on weekdays 8–16
- Automatic version updates
- Automatic daily data backup
- System platform maintenance (incl. monitoring and information security management)

Dedicated Service — Customised service

- Maintain your CLIQ Web Manager in a dedicated server environment provided by Abloy. Performance optimized by system size
- Version updates within the agreed schedule
- 99.5% Service Level (SLA)
- Monthly performance reporting
- Regular data recovery testing

Platinum Support — Increased support

- 24/7 application support service
- Accelerated processing and response times
- Monthly support service report

Four reasons to choose software as a service (SaaS = Software as a Service):

1. **You can focus on the essentials**

   You don't need extra investment IT skills of staff, data centres, data security, updates or maintenance — we take care of them for you.

2. **You have peace of mind**

   The security of our SaaS services is updated regularly, and the information is backed up daily.

3. **No unexpected charges**

   The service is always scaled and customised according to customer needs. Billing is based only on the agreed Service level Agreement (SLA) elements.

4. **Invest in the future**

   The service is always safe, up to date and above all carefree.

For more information on PROTEC2 CLIQ services and how to deploy them, please contact your Abloy contact person.

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