



Assigning access to the offices, buildings and vehicles

An ASSA ABLOY group brand

Case Study

Epos Now, recipient of the Queen's Award for Enterprise 2016, is an award-winning point of sale software and hardware provider, delivering industry leading technology to small businesses, predominantly serving the retail and hospitality sectors. Creator of the UK's first POS AppStore, Epos Now is committed to providing SMEs the same benefits as their corporate competitors by delivering innovative products, safeguarding the profitability of its 30,000 customers.

Requirement

Epos Now has scaled rapidly, with annual revenue growth of 152% each year, and now has three offices within the Norwich Business Park, as well as a fleet of pool vehicles used by sales and support teams to visit customers. With over 150 staff operating out of Norwich, key management started to become a problem – at times there were vans with both the main and spare keys going missing. Epos Now needed a simple system that would allow them to track who had what keys, and also ensure that only designated people had access to the right offices and buildings.

Why Traka21

Traka21's innovative plug and play system provides Epos Now with the very latest in intelligent key management. Simple, efficient and cost effective, Traka21 helps trace and account for every key or keyset, which are individually locked in place, ensuring that critical business operations are never jeopardised. Epos Now decided to choose Traka21 because they didn't need a complicated system with complex controls. They needed the ability to have many different users access the system, without a burden of training them. The cheapest solution was a simple key safe, but those solutions wouldn't allow the office manager to identify who had removed missing keys. Traka21 was able to fill all the gaps – it's intuitive and straightforward to use, and yet all users can be individually identified.



“There weren't any misconduct issues, we were just struggling with bad admin. People forgot who had borrowed keys, and it meant we were paying for the locksmiths to visit every few months. Traka21 was able to fill all the gaps – it's intuitive and straightforward to use, and yet all users can be individually identified.”

James Shipley, Head of Finance, Epos Now





Traka21's innovative plug and play system provides small to medium size businesses with the very latest in intelligent key management. Simple, efficient and cost-effective, Traka21 helps trace and account for every key or keyset, which are individually locked in place, ensuring that critical business operations are never jeopardised.

Operations

- Stand-alone Plug & Play solution with advanced RFID technology
- Touchscreen interface
- PIN access to designated keys or keysets which are individually locked in place
- Keys are securely attached using special security seals
- Simple to configure through setup wizard
- No requirement for network connection or PC
- Concealed robust fixing points allow secure wall fixing
- Mains operated with optional battery backup



Features

- User, key and access rights administration
- Multilingual functionality
- Screen based audit trail and reporting capability or export via USB port
- 21 robust, long-life iFobs with security seals
- 21 locking receptors with LEDs
- Robust and compact aluminium & ABS housing with no exposed hinges or obvious access points
- Manual override and door release functions in case of emergency
- Audible alarms

Traka21 specifications

Cabinet dimensions:	(H)427mm x (W)246mm x (D)95mm
Weight:	3.94kg
Power supply:	Input: 100-240V AC, Output: 15V DC
Battery backup:	DC12v 1.2Ah (optional)
Power:	15v 0.7amp max
Operating temp:	Ambient, for indoor use only (-5°C to +50°C at 95% non-condensing relative humidity)
Mounting:	Wall
Key positions:	21
Users per system:	1,000
Interface:	PIN only
Certifications:	CE, FCC, IC