



Flexible and futureproof access  
control at Hean Castle Estate  
with ASSA CLIQ® Remote

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**Companies:** Hean Castle Estate  
**Segment:** Commercial  
**Property type:** Rural estate  
**Location:** Saundersfoot, Pembrokeshire

The system was first installed in the Estate's administrative office and a series of adjoining workshop buildings, and has been expanded across Hean Castle Estate ever since. Almost 80 cylinders and padlocks have been fitted across the site, with 40 CLIQ® keys in use and seven wall PD units installed, which allow users to update their key credentials without having to visit an administrator.

## Challenge

Covering over 1,200 acres, the Hean Castle Estate owns and manages a diverse portfolio of land and property around the village of Saundersfoot in Pembrokeshire. The Estate operates a range of different enterprises, including beef farming, forestry and biofuel production, two substantial holiday caravan parks and a beach centre, together with a significant portfolio of leased commercial properties.

Previously, the Estate used a mechanical master key system, which posed a number of specific challenges. The first of these was around lost keys, with one lost key potentially compromising the entire system. The second challenge was around the inflexibility of the mechanical master key set-up. Due to the number of different departments on the Estate and the areas they each required access to, this often involved members of staff having to swap keys, or members of the management team having to attend remote sites in order to provide access.

"ASSA CLIQ® Remote has proven to be a great success across the Hean Castle Estate. Firstly, lost keys are no longer an issue. For instance, we had one case where an employee forgot to return their key when leaving the business. With ASSA CLIQ® Remote, this problem was quickly remedied, by simply revoking their access rights.

"Secondly, the ease with which access rights can be set up is a big benefit. For example, we programmed the system so that the our staff's access credentials end half an hour after their shift has finished. And with many different contractors, such as electricians and engineers, visiting our site, ASSA CLIQ® Remote lets us give these professionals access to only the areas they need.

"Finally, as the Estate expands, the ASSA CLIQ® Remote system can grow with it. The system is now simply part of the infrastructure of the Estate; should we need more cylinders or padlocks added to it, then this is an easy and hassle-free process."

David Lewis, Trustee at Hean Castle Estate

## Solution

The solution was ASSA CLIQ® Remote from the ASSA ABLOY Door Hardware Group. Supplied and installed by local distributor Lock-Tech, ASSA CLIQ® Remote is an award-winning electromechanical solution, using high-end micro-electronics and programmable keys and cylinders to help the Hean Castle Estate stay in control of access rights across the site, at all times. The solution enables the team to grant key holders, regardless of their location, remote access to properties and facilities on the estate, saving time and money around key control.

For further information please visit [www.assaabloyopeningsolutions.co.uk/cliqremote](http://www.assaabloyopeningsolutions.co.uk/cliqremote) or contact Sean Falkinder, National Sales Manager – CLIQ®, at [Sean.Falkinder@assaabloy.com](mailto:Sean.Falkinder@assaabloy.com).

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