Primo Software

Intelligent access control, simplified



Technical information



Primo is an effective solution for upgrading your existing ASSA ABLOY Incedo™ access control system. With a range of enhancements already in development, Primo is a future-proof software solution designed to safeguard your buildings and everyone who uses them.

Easily manage and control access across multiple sites from a central point

Comprehensive reporting provides valuable insights

Local site validation ensures continuous security

Secure web interface for

remote management from

anywhere over the internet



Seamless integration with both internal and third-party hardware and software, ensuring a future-proof investment

Mobile access and biometrics integration for enhanced security



Intuitive usability

User-friendly wizards guide you through every step, making configuration and onboarding easy and convenient.



Customizable set-up

Tailor your experience by customizing views and creating unique credential-holder types to adapt the system to your individual needs.



Scalable system

Easily manage up to 10,000 doors and 1 million credential holders within a single facility, or scale to 250 facilities, all through a centralized database.



Advanced protection

Advanced security protocols ensure that your access control system is resilient and reliable.

Primo Software – V1.5

Sy	ystem limits	Sites	Credentials	Doors	Credential holders	
AI	PP905	1	200	10	200	
AI	PP910	2	500	20	500	
AI	PP915	5	1,000	30	1,000	
AI	PP920	10	2,000	50	2,000	
AI	PP930	25	5,000	100	5,000	
AI	PP935	25	250,000	200	125,000	
AI	PP940	250	250,000	500	125,000	
AI	PP945	250	250,000	1,000	250,000	
AI	PP950	250	250,000	1,500	250,000	
AI	PP955	250	250,000	2,000	250,000	
AI	PP960	250	250,000	2,500	250,000	
AI	PP965	250	500,000	5,000	500,000	
AI	PP970	250	1,000,000	10,000	1,000,000	
In	Integrations	API				
		Idemia and Cont	Idemia and Control iD biometrics			
		Aperio locks via IP hub (application controller required) or RS485 hub				
		HID mobile acce	HID mobile access and STid mobile access			
Ha	Hardware support	Distributed controller, Cluster controller, Application controller				
		HID Signo readers and any other third-party reader				
		Idemia facial, wave and fingerprint readers				
		Control iD facial and fingerprint readers				
Sc	Software features	Single-site management		Anti-pass-back and zone routing		
		Multi-site management		Door management		
		Operator security		Device time patterns		
		Enrolment		Transaction monitoring and dashboard		
		Custom credential-holder types		Alarm monitoring		
		Custom fields		Hardware monitoring		
		Credential-holder import		Languages: English, French		
			Access groups, areas and access time patterns			
Re	Reports	Absenteeism (this week)		Hours worked		
		Absenteeism (today)		General mustering		
		Access groups		Still on site		
		Areas		Alarm transactions		
		Card expiry		Denied transactions		
		Enrolments Status transactions				
		First in / Last out		Time and attendance		
		Hardware installation Transactions				

The above specifications apply to Primo V1.5. More features will be available in upcoming versions.

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